



PARTNERING WITH LOCAL GOVERNMENT



About Neighbourhood Support New Zealand

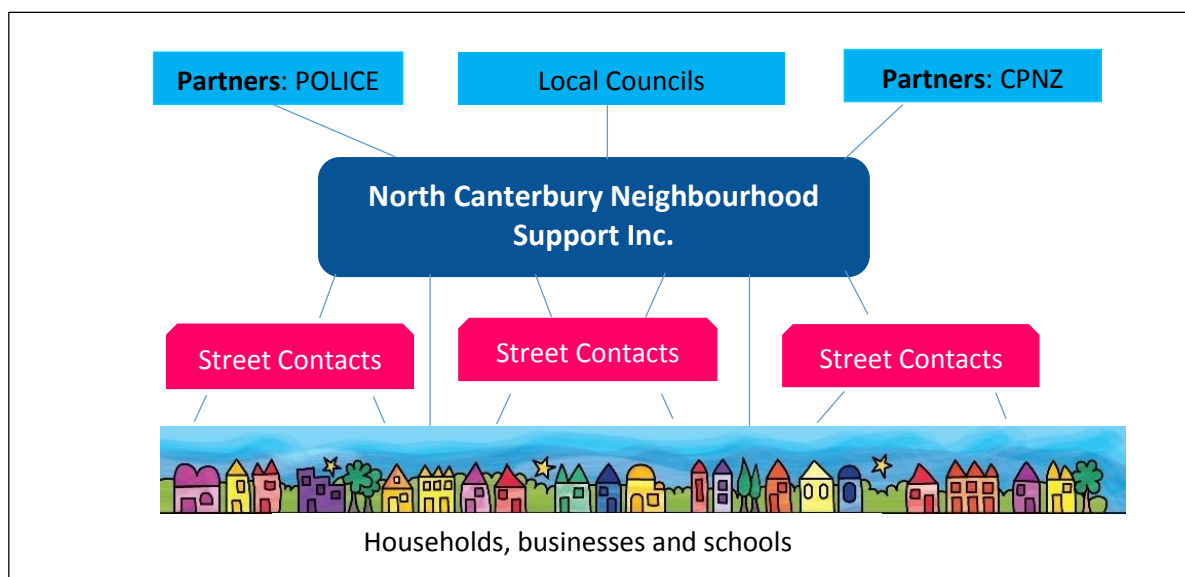
Neighbourhood Support NZ is a network of organisations that assists neighbourhoods and communities to:

- Be safer and to reduce crime
- Be prepared for emergencies
- Increase community connectedness and enhance well-being

There are 64 affiliated Neighbourhood Support networks operating throughout Aotearoa New Zealand. Between them they provide information, resources and support to over 15,000 neighbourhood groups, who in turn connect with over 170,000 households nationwide.

We work closely with NZ Police and Civil Defence, as well as many other community organisations.

How does Neighbourhood Support work in North Canterbury?



How can North Canterbury Neighbourhood Support help local government?

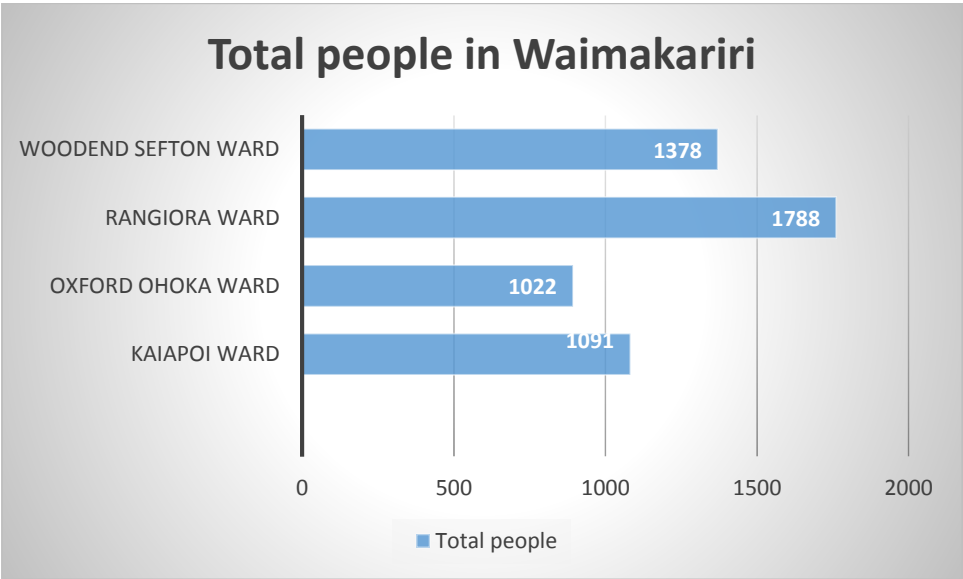
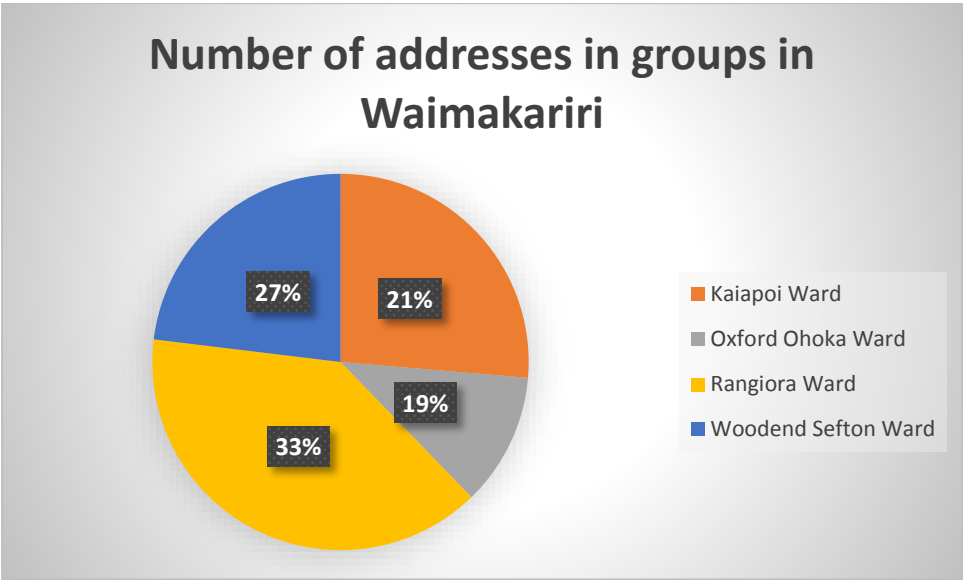
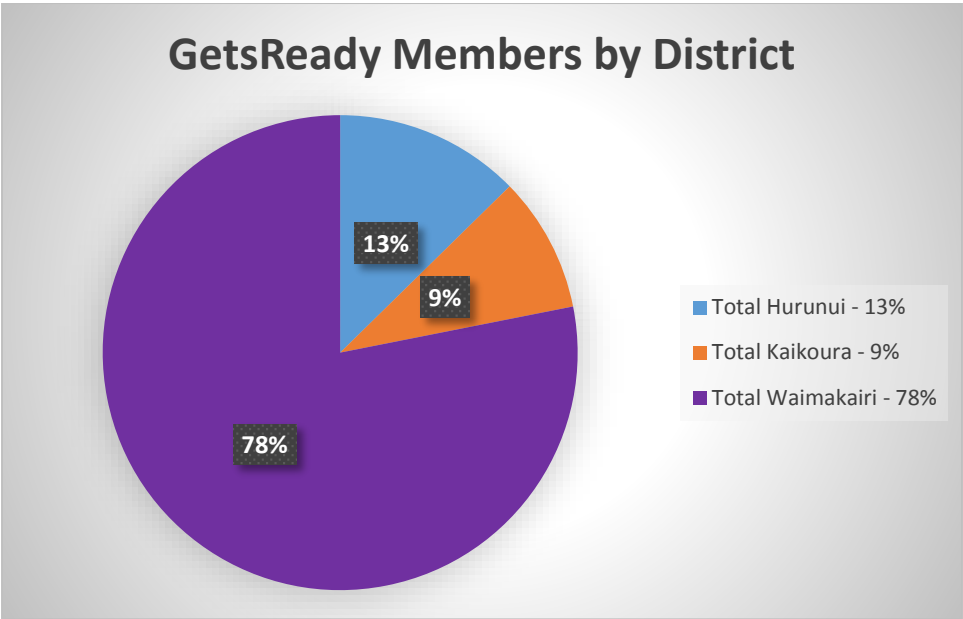
We promote a community-led approach so that local communities are able to develop a Neighbourhood Support model that works best for their circumstances and location.

North Canterbury Neighbourhood Support Inc. maintain a comprehensive membership database and are able to provide helpful and critical information to communities when required. We do this via our platform of North Canterbury GetsReady, which was developed in response to the Christchurch earthquakes and is based on the Neighbourhood Support network model. *GetsReady* enables localised, up-to-date and relevant information to be sent to households, including in the event of an emergency. It can, for example, pinpoint households that may be vulnerable in an emergency situation (e.g. a person who requires an electric ventilator) and match them with other households nearby who have the skills and resources to assist (e.g. they have an emergency generator.)

We can with GetsReady target geographical areas with information so the right people are getting the right information. Any person in a household irrespective of ownership of that address can sign up to the GetsReady to receive the information.

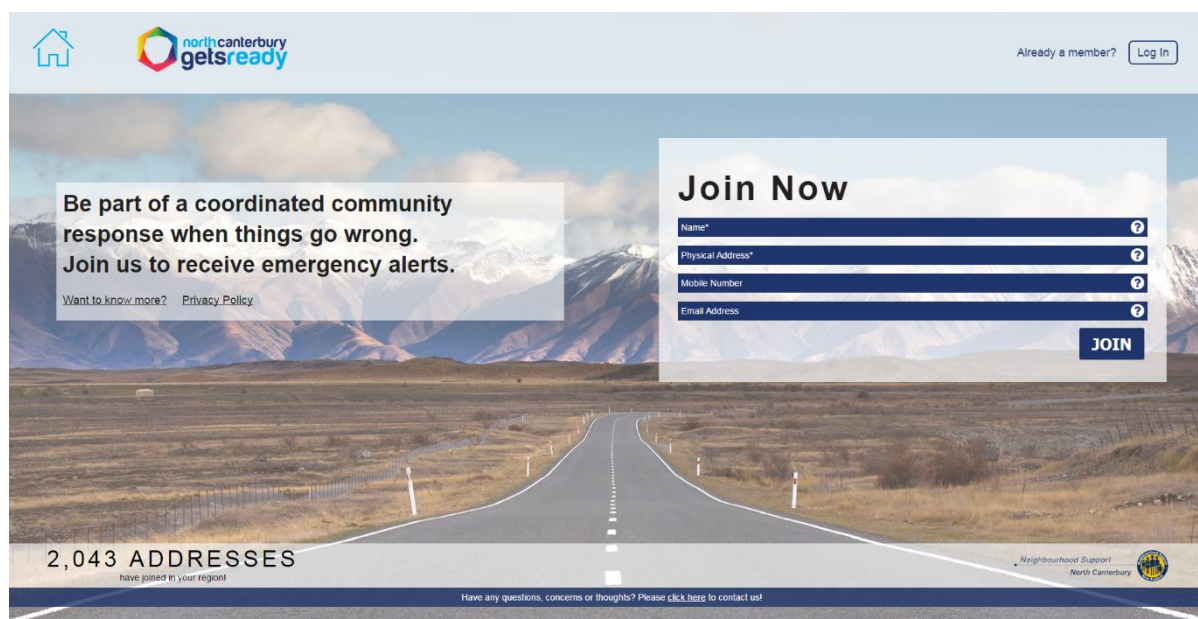
We only disseminate credible information given direct from our working partners and councils.

How our membership is currently spread across our region



GetsReady Can...

- Target specific areas
- Match needs of the community from a community based database
- Work collaboratively with the whole of Canterbury Region
- Email and Txt ability and hold information of land line numbers
- Hold information of household resources, needs and skills
- Show Maps interactively of where our members are
- Be accessed anywhere at any time as this is cloud based.



The screenshot shows the GetsReady website interface. At the top left is a house icon and the 'north canterbury getsready' logo. At the top right is a 'Log In' button with the text 'Already a member?'. The main content area features a large background image of a road leading towards mountains. On the left, a white box contains the text: 'Be part of a coordinated community response when things go wrong. Join us to receive emergency alerts.' Below this is a link for 'Want to know more?' and a 'Privacy Policy' link. On the right, a 'Join Now' form is displayed with fields for 'Name*', 'Physical Address*', 'Mobile Number', and 'Email Address', each with a question mark icon. A 'JOIN' button is at the bottom of the form. At the bottom left of the page, it says '2,043 ADDRESSES have joined in your region'. At the bottom center, there is a link: 'Have any questions, concerns or thoughts? Please click here to contact us!'. At the bottom right, there is a 'Neighbourhood Support North Canterbury' logo.

Connected communities are happier and healthier

International research has shown that neighbourhoods where people know and support one another are safer and healthier. Research commissioned by the Eden Project initiative The Big Lunch in the United Kingdom found that disconnected communities could be costing the UK economy £32 billion every year. This included the cost of crime and policing, as well as poor social and health outcomes, and loss of productivity. Neighbourliness can provide substantial economic benefits by increasing social connection. In communities where neighbours are connected and supportive of one another there is a reduction on public services and benefits for the environment, along with creating a healthier society.

Connected communities can work together to find solutions to local issues

Neighbourhood Support groups can assist communities to address local issues, whether it is organising a neighbourhood clean-up day, adopting a beach or stream, providing meals for families in need or adopting crime prevention measures. Connected communities are able to talk together, share ideas and information and have the confidence to find solutions.

Connected communities are prepared for emergencies

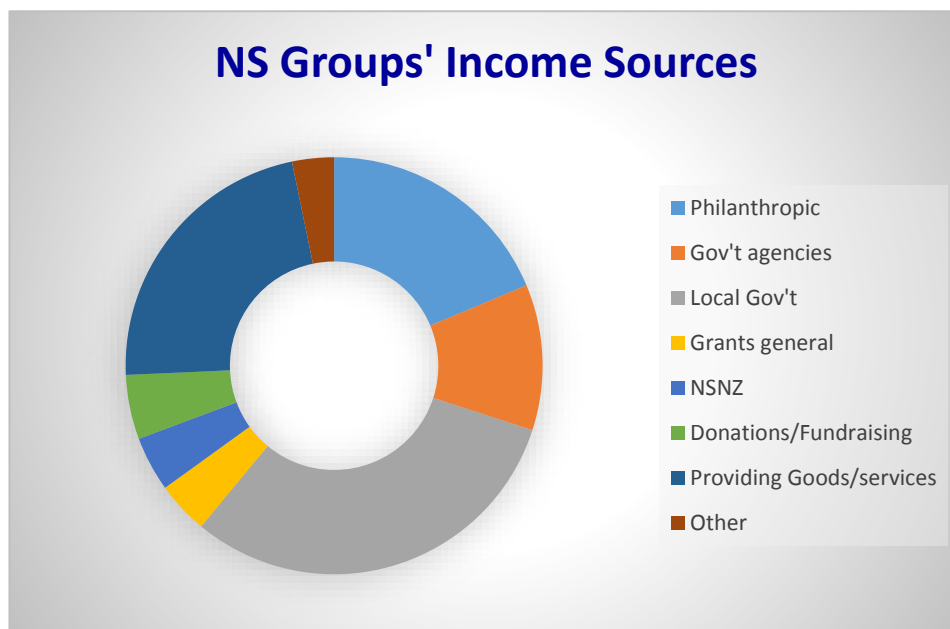
Neighbours are most often the first responders in any emergency. Neighbourhood Support can provide information about what to do in emergencies and connect people to a wider network of support. North Canterbury Neighbourhood Support maintains comprehensive community databases and are able to contact households and street groups in the event of a civil defence emergency or urgent notices such as boil water (Havelock North). Specific areas can be contacted regarding specific crime issues where the police wish to notify a targeted area only. As this is not social media, again, only verified credible information is given.

How is local government involved with Neighbourhood Support in NZ?

City and District Councils are an important partner for Neighbourhood Support.

73% of Neighbourhood Support New Zealand members are registered charities. According to data held on the Charities Services website: There are a further 27% who are either trusts, councils or Inc. societies.

- 66% of Neighbourhood Support New Zealand affiliated organisations, who are registered charities receive funding from their local Council.



- Local councils provided almost \$800,000 to Neighbourhood Support groups in the 2016 – 17 year, making them the single largest funder.
- The funding ranges from small grants of \$500 through to contract funding of \$369,988. The average grant is \$27,341.
- 7 local Councils run Neighbourhood Support in their districts or cities, and are the affiliated member of NSNZ –
 - Selwyn District Council
 - Upper Hutt City Council
 - Lower Hutt City Council
 - Invercargill City Council
 - Carterton District Council
 - Hastings District Council
 - Marlborough District Council

39% of the local Councils in NZ financially support Neighbourhood Support groups.

These statistics are a conservative estimate of local government's contribution to Neighbourhood Support. Not all groups specify where their grant income comes from in their Charities Services' returns, and these statistics do not take into account the remaining 27% of NSNZ affiliated groups who are not registered charities.

Council support enables Neighbourhood Support Organisations to provide sustainable services in local communities. It is used for a variety of purposes, such as:

- Operational costs, e.g. Area Coordinators salaries, vehicles and office space
- Running events
- Setting up and supporting the Gets Ready software.

Contact Details

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